

Humboldt General Hospital EMS Rescue: Community Paramedicine

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Humboldt General Hospital

- · Comprehensive care for over 150 years
- [.] Rural and frontier environments
- [•] Public Tax District-The Humboldt County Hospital District



HGH EMS Rescue

- Fully Integrated all Hazards EMS System
- 10,000 sq/mile Service Area
- Hospital Based Ground Ambulance, CCT, Rescue and Air Ambulance Provider

"We Must...Help patients navigate a complex and irrational healthcare system so they receive patient centered care, in the most medically appropriate setting, in the right timeframe"

"Align underserved populations, with under-utilized services"

Community Paramedicine Philosophy

Improving quality and health outcomes for defined population. Advocating and incenticizing healthy behaviors

Seamlessly integrating patient and family centered care, providing patients the care they need, exactly when and where they need it

Managing the cost of providing care for the population. Eliminate waste and reduce unwarranted variation; reward outcomes, not outputs

Enabling a medically ready force, a ready medical force, and resiliency of all MHS personnel



Quadruple Aim

• Dynamic

- Needs and solutions are seen as fluid in nature.
- Physician led and patient centered.
- Oversight And Professionalism
 - Competent Oversight.
 - Educated Providers.

Quality

- Outcome and Evidenced
 Based Care.
- Data collection.
- Continual Improvement.

Program Characteristics

- Population Health
 - Flu Shot POD.
 - Tele-Health
 - Tele-Health program managed by Community Paramedics.
 - Transfer Follow-Up
 - Follow-Up with patients transferred out of the community for care.
- Hospice and Palliative Care
 - Humboldt Volunteer Hospice
- Primary Care Coordination
 - Home Safety Checks
 - Follow-Up on vulnerable patients.

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Program Activities





Home Monitoring Services

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- Elder Care Program Wellness Services
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- Telephonic Coordination

Collaboration

- Establish value to payers.
- Establish long term reimbursement and funding mechanisms.
- Nevada Medicaid
- Continued Improvement
 - Primary Care directed.
 - Patient centered.
 - Understand social determinants of health.
- New Service Lines and Initiatives
 - Gap Analysis.
 - Data Collection.
 - Innovative solutions.

Moving Forward



Questions:

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